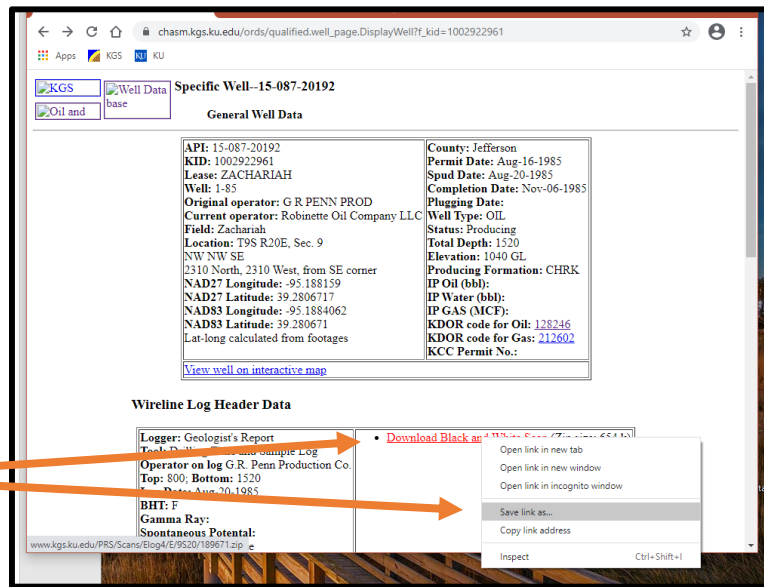


CHROME BROWSER – Elog Issue

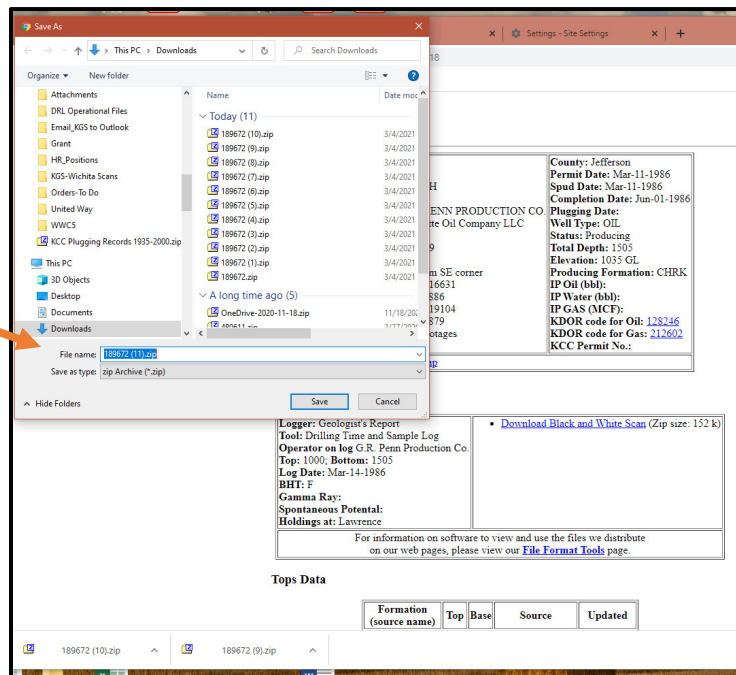
Web users are having issues opening ELogs. March, 2021

The problem downloading logs is caused by Chrome forcing all pages to use https security. The KGS web server isn't currently configured for that so the files are blocked.

On Chrome installation:

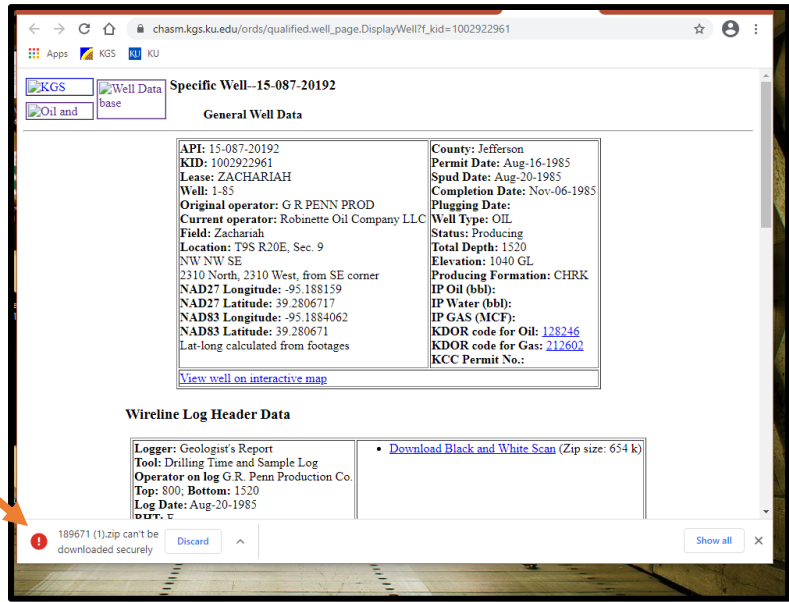


After a few seconds it gives the choice of where to save it. "

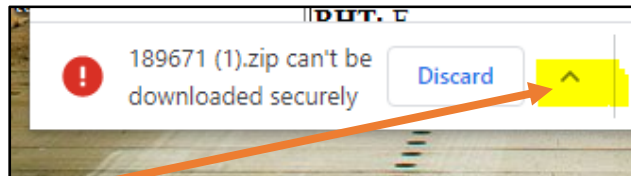


In this example I saved to 'Downloads,' the program default.

“Then, see the notice in the lower left corner of the browser.



By default it says "Discard" and gives a security warning.



Click the arrow and select "Keep."

Then it will download and the link at the lower left will open.

You can also click on "Show all," at the bottom right of the browser, which opens "Downloads" and displays the logs in a list, where you can then select "Keep."

Users can also try a different browser. The KGS will continue to support Chrome and are in the process of migrating to a new web server, but it will take some time